KAHLER AUTOMATION Service Priority

How to get the best help for you



Grain Truck Traffic Industrial

Dry

Liquid

STEP 1: Visit our Knowledge Base at KahlerAutomation.com/support

STEP 2: If you cannot solve your issue with our searchable topic database or training tutorial videos, contact our Support team.



Click the Support Request link at the Knowlege Base and complete the form.

Monitored weekdays from 8am-5pm Central.



Call (507) 235-6648 and press "2" for Service.

When is an issue considered "urgent"?

LOW Issue is not affecting your ability to conduct business.

MEDIUM Issue is affecting your business but has not stopped facility operations.

HIGH Issue is significantly affecting business and needs same-day attention.

URGENT Issue has stopped your operations; call-back needed.

To learn how our systems can help give you control at your facility, contact your Kahler Territory Sales Manager. Don't know who that is? Visit **KahlerAutomation.com/sales** to find out!

Kahler Automation 808 Timberlake Road, Fairmont, MN 56031 USA 507.235.6648 Kahler Automation.com

